**Notes from St Peter’s Patient Focus Group Meeting**

**29th November 2017, 18.30 Hrs.**

**Appologies:** Bobby; David; Dick.

**Present:** Shirley; Helen: Mike; Ted.

1. **Matters arising:**

Feedback from Dr Cunard: neither of the Partners are thinking of giving up practising in the ‘near’ future.

Schools Liaison: There was no desire to pursue further.

Walk-in Clinics: the Partners are of in favour of changing their current practises.

1. **Phlebotomist:** Christina has settled in post and able to contribute wider activities as required.
2. **New Nurse**: Barbara Paixao now works afternoons, working on COPD etc.
3. **Questionnaires**: Helen will get the Reception staff to hand out to patients, to get the umber up to 100 returns.
4. **WWX Plans**: There is a meeting on the 30th to look at the needs and possible actions needed for the Thanet area in providing GP Practice cover for the future. St Peter’s surgery has been assessed as no longer fit for purpose, as we go towards 2030.
5. **New Porch plans**: there will be no further changes to the current porch.
6. **Promoting patient on-line services**: Patients registered has increased from 190 to 230.
7. **CQC update**: having been assessed as needing improvement in November 2016, the surgery now has a Good rating.
8. There were no Service or AOBs.

Meeting closed at 19.45 hrs.

Next meeting needs to be arranged for Feb/March 2018.