

St Peters Newsletter: April 2024



Welcome to the surgery's newsletter. It is now coming up to 6 months that Invicta Health have held the contract for this surgery. Invicta Health is a 'not for profit' Community Interest Company with the aim of supporting Primary Care services within the local community.

During this time, Amy Burt who is the Deputy Practice Manager for the Surgery and supported by Invicta, has stabilised the mix of both salaried and Locum doctors, along with publishing the daily rota. This is so that patients have the choice of continuity in who they see in the Practice.

This rota information has been sent out via SMS to patients and is also on the notice board in the waiting room.

PPG Update:

The Patient Participation Group has been successfully revitalised. Following the publicity at the Flu Clinics we now have 50 patients interested in meeting up face to face every two months to discuss the patient/practice relationship. We started off by conducting a Patient Survey to get a sense of peoples thoughts about the Practice. In general people were more than happy with their experiences of the Practice. People generally got an appointment for the day they wanted. Sometimes, there was a wait past the appointed time, but the care and time received was viewed as well worth the wait.

From discussions at the meetings held, so far, Amy has made some changes within the Practice. You may have noticed the poster displays and a new Hot Topics board. Further items are under review, including a notice explaining the services available from within the Practice and the people who provide them.

If you have an issue, a concern or suggestion please feel free to use our 'Hot Topic Board' or alternatively contact us through our email stpetersPPG@outlook.com which you can also use if you show an interest in joining us. There are 50 of us and we would like to see more of you!

Tel: 01843 608860

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People First



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Striving for Excellence



St Peters Surgery, 6 Oaklands Avenue, St Peters, Broadstairs, Kent, CT10 2SQ

Hello, I am Amy the Manager for the surgery and I thought it would nice to tell you a little about me. I have worked here now for 5 years and joined as a receptionist, I then progressed to Prescription Clerk & Social Prescriber and in my last year I finished my AMSPAR Practice Managers Diploma and now fully qualified! I enjoy being with my friends & family making good memories! I play netball in the Thanet league for a bit of fun, we are heading up to 1st division next season. I enjoy all aspects in life and I really enjoy caring for others.

In attending our recent PPG meetings it has come to light that you as patients are wanting more continuity within the practice and the clinicians you see. As you are aware Invicta Health took over the practice September 2023, in this transition they have supported in getting another salaried GP who is Dr Wyatt-Muscat also with Dr Goldberg. Over the past few months we have been trialling locums and have booked those long term who really work well amongst the team & good with the patients here at St Peters included was Dr Sachin & Dr Norman Ali. We have also gained a long term Advanced Nurse Practitioner Melissa Allison. I have now placed all of our clinicians on a rota within the waiting room and sent out an SMS so you can see who is in each day.

On another note from attending the PPG meetings was the fact that not a lot of patients know what clinicians do what here. We have now created a poster for the waiting room to explain all clinicians roles within the practice. Including roles such as Care co-ordinator, Social Prescriber, Pharmacist, HCA, Frailty team etc.

Here at St Peters Surgery, we offer a wide range of services and we would like to educate our patients in the different services within the surgery as not always do you need to see the GP. Another clinician may be more appropriate. If you would like to know about the services then please take a look at the poster within the waiting room to guide you to the correct clinician you need.

COVID- Update

The main COVID vaccine this year is going to be Moderna for those over 18. Under 18's vaccine will be Pfizer.

All bookings are being made on the national booking system please visit: <https://www.nhs.uk/nhs-services/covid-19-services/covid-19-vaccination-services/book-covid-19-vaccination/>

Unfortunately, due to capacity we are unable to run a clinic here at St Peters. We apologise for any inconvenience caused.

MMR- Update

As some of you may be aware there has been a outbreak of MMR. It has been recommended that all babies and young children are vaccinated or if you were not vaccinated as a child you are still able to obtain the vaccine. You need to seek the GP if you are suffering with any symptoms which can be found on the NHS website <https://www.nhs.uk/vaccinations/mmr-vaccine/> you can visit this website to find out more.

New Staff: Staff Leaving:

Daniel Bourne- Receptionist

Barbara Paixao- Practice Nurse

Nicola Grice- Receptionist

April Riddle: Where do you take a sick boat?

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