**St Peter’s Surgery Patient Focus Group**

**Meeting of 13th August 2018**

Present: Helen; Shirley; Mike; David; Bobby; Ted.

Apologies: Dick.

Matters arising: Members very concerned about the practicalities of the three Stroke Centre plan. Especially as this now seems a ‘done deal’.

Update on 8 to 8: Broadstairs;Birchington;Minster and Westgate now doing a co-ordinated trial on providing a 12 hour service. This surgery will be open 8 to 8 on Mondays.

Patient survey results: As historically usual, all aspects of this surgery are rated highly by the patients. (Thank you to all ‘staff’).

New receptionist: Christine from B/S Health centre has now joined the Practice.

Physician Associates: Practice is looking into employing a P.A. Helen Fogg is being assessed for the post.

WWXplans: Next meeting is in September. All still looking as if on course for March 2020.

Patient Services online: Some patients are having issues with ‘easily’ interacting with the system. Staff are helping talk patients through the system.

Service Feedback: No Issues.

A.O.B.: No issues

Date of next meeting: 12th Nov. @ 18.00hrs.